

PRITOMSREETA BORAH

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SUMMARY

Product Manager with 10+ years progressing from business analyst to product owner to PM, now building agentic AI and LLM-powered decision-intelligence platforms for enterprise leadership. Deep domain grounding in supply chain, demand planning, and forecasting, applied to modern AI architectures (multi-agent systems, RAG, knowledge graphs). Shipped platforms that freed \$22M in working capital in a single quarter, improved forecast accuracy up to 40% across 12+ global markets and scaled a multi-agent AI platform to 1000+ monthly active users across global leadership.

EMPLOYMENT

Product Manager, UPL LTD, Bangalore

July 2025 – Current

Directed a single 12-person pod (8 data scientists, 2 data engineers, 2 visualization specialists) spanning data science, engineering, and design, building two flagship initiatives for enterprise leadership: the Multi-Agent Executive Intelligence Platform (Agentic AI, Generative AI, Knowledge Graph architecture) and the Business Control Tower.

- **Control Tower and Demand Forecasting:** Directed the pod's strategy for the Business Control Tower, unifying planning across Sales, Marketing, Supply Chain, and Finance while replacing manual, error-prone demand-forecasting workflows with an LLM-powered recommendation engine.
- **Multi-Agent Platform:** Shaped end-to-end strategy for the Multi-Agent Executive Intelligence Platform, translating fragmented EXIM, FX, and market signals into a single real-time decision layer for Global Heads, Country Heads, and senior functional leadership, and partnered with engineering to architect the agent orchestration layer on LangChain and LangGraph, defining API contracts for real-time data integration and running structured A/B tests to validate agent response formats.
- **Rapid Prototyping and Automation:** Built end-to-end wireframes and functional prototypes for the Multi-Agent Platform using n8n and Lovable, translating research into user stories and engineering-ready requirements ahead of engineering build-out.
- **Multi-modal and Multi-platform Expansion:** Extended the platform with Speech-to-Text and Text-to-Speech capabilities and shipped a mobile-rendered version of the web application, broadening access for leadership across devices.
- **Adoption and Metrics:** Scaled adoption from 100 to 1000+ users month-over-month, expanding beyond the initial 200-person leadership base to Global Heads, Country Heads, and cross-functional leadership for Multi-Agent, while cutting planning exceptions by 30% and freeing \$22M in working capital in Q4 in Control Tower.

Senior Consultant - Product Management, Ernst and Young, Bangalore

June 2023 – June 2025

Directed cross-functional pods (~10 data scientists, 14 data engineers, 5 visualization specialists per product line) across multiple concurrent global engagements, owning product strategy, roadmap, and delivery of AI-driven planning solutions across 12+ global markets for enterprise clients.

- **Product Strategy and Roadmap:** Directed product strategy, roadmap, and end-to-end delivery of AI-driven planning solutions across 12+ global markets for enterprise clients.
- **Product Launch and GTM:** Orchestrated product launches end-to-end from concept through beta with pilot clients to full GTM rollout, running Figma prototyping and structured A/B testing to validate a single view of geography before scale rollout.
- **User Research and Discovery:** Ran structured user interviews and discovery sessions with client stakeholders to surface pain points and prioritize the roadmap, translating feedback into PRDs, user stories, and measurable success criteria.
- **Adoption and Metrics:** Lifted feature adoption by 30% and forecast accuracy by 40% while cutting forecast bias by 15% across 12+ global markets.

Product Owner, Capgemini, Bangalore

July 2021 – June 2023

Owned design and delivery of forecasting and planning products for global enterprise clients, partnering directly with business stakeholders to prioritize a scalable product backlog.

- **Product Design and Delivery:** Managed design and delivery of forecasting and planning products.
- **Analytics and Reporting:** Shipped decision-support dashboards giving stakeholders real-time visibility into product lifecycle performance, translating requirements into user stories and a scalable, prioritized backlog.

- **Adoption and Impact:** Drove 22% adoption of new planning dashboards among client planning teams, supporting an estimated 10% revenue protection through reduced stockouts.

Senior Business Analyst, Accenture Solution Pvt Ltd, Noida

June 2017 – July 2021

- **Planning and Inventory Optimization:** Spearheaded planning and inventory optimization across 3 distribution hubs and 120+ market locations, achieving 75% forecast accuracy, cutting stock-outs 30%, and reducing excess inventory 20%.

Business Analyst, Transport Corporation of India Ltd, Mumbai

August 2015 – June 2017

- **Operations Analysis:** Identified operational inefficiencies across logistics and 3PL networks, delivering analytics-driven improvements to service planning and stakeholder alignment.

SKILLS

AI & Product

- Agentic AI, Multi-Agent Systems, LangChain, LangGraph
- LLM Applications, RAG, Knowledge Graphs, Product Strategy
- Workflow Automation & Prototyping: n8n, Lovable
- Speech-to-Text & Text-to-Speech, Web & Mobile Application Design
- Product Discovery, Roadmap, PRDs
- User Stories, A/B Testing, Agile/Scrum, Figma Prototyping, Wireframing

Data & Technology

- SQL, Databricks, Power BI, Data Modelling
- Statistical Forecasting, API Integration Architecture, Jira, Confluence

Domain Expertise

- Business Control Tower (Sales, Marketing, Supply Chain, Finance), Demand & Supply Planning, S&OP
- Inventory Optimization, Supply Chain Intelligence

EDUCATION

Indian Institute of Management, Bangalore

2022 – 2023

Executive Education Program, Digital Operation and Supply Chain

Gauhati University, Guwahati

2013 – 2015

MBA, Marketing and Human Resources

Gauhati Commerce College, Guwahati

2010 – 2013

B. Com (Hons), Management